WISENET

FULL HD VIDEO SECURITY SYSTEM

Quick Start Guide

Hanwha Techwin

Troubleshooting

If you are experiencing video loss, verify that all cables are properly and securely connected to the DVR.

- Check your Network Connection
- Check your Username and Password
- Restart the DVR if you have trouble connecting.
  - ✔ Main Menu > Shutdown > Enter Username & Password > Click “Reboot”
  - ✔ To reset your DVR to factory settings, refer to the User manual.

For more information about your product, please download the User Manual from "wisenetlife.com".

DVR Setup

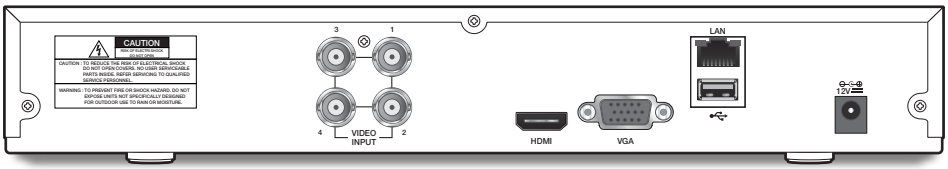
KIT Model

SDH-B73026BF/SDH-B73046BF/SDH-B74046BF/SDH-B74086BF/SDH-C75086BF/SDH-C76167BF

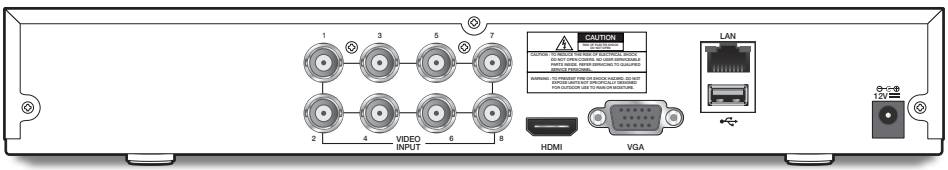
DVR Model

SDR-73306/SDR-74306/SDR-75306/SDR-76307

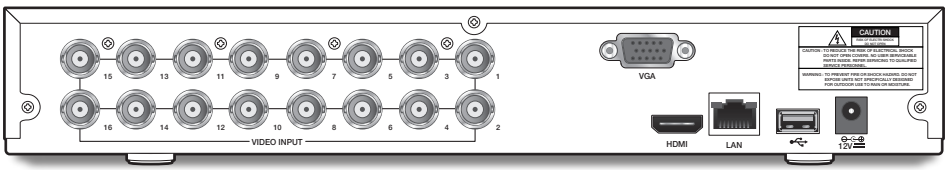
- 4CH DVR



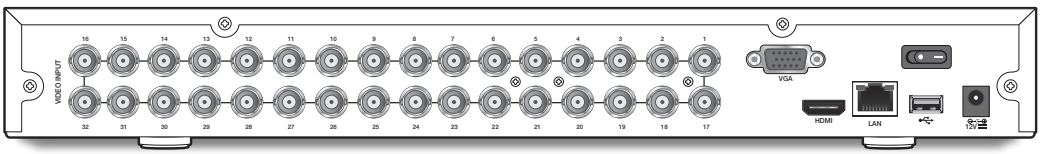
- 8CH DVR



- 16CH DVR



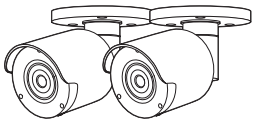
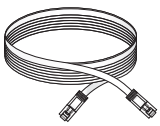
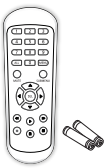
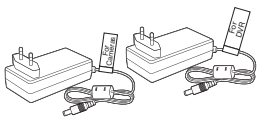
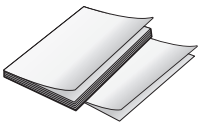
- 32CH DVR



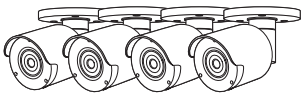
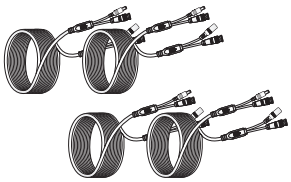
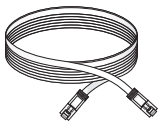
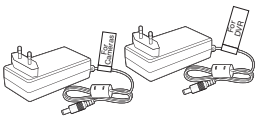
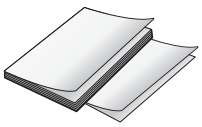
Package Contents

- ✔ The appearance of the components may differ from the image shown.
- ✔ Accessory category and quantity may differ depending on sales region.
- ✔ The administrator is recommended to store the remote control carefully in order to initialize it if the password is lost.
- ✔ Adapter may be different upon the destinations.

• SDH-B73026BF

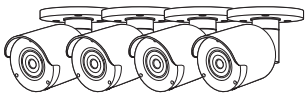
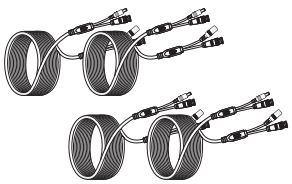
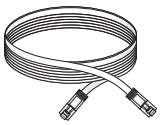
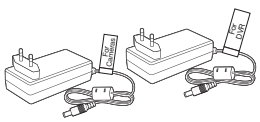
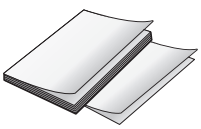
		
SDR-73306	SDC-79446BF	60FT BNC Cable
		
Network Cable	HDMI Cable	Remote Control / Remote Control Battery (AAA x 2)
Mouse	1 to 4 Way Power Splitter	Screw x 3EA (per Camera) / Anchor x 3EA (per Camera)
		
Power Adapter for DVR / Power Adapter for Cameras	Printed Material	

• SDH-B73046BF

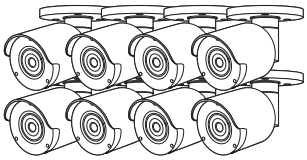
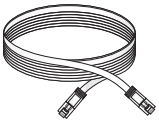
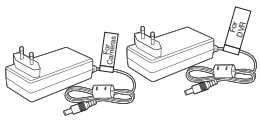
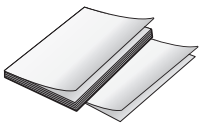
		
SDR-73306	SDC-79446BF	60FT BNC Cable
		
Network Cable	HDMI Cable	Remote Control / Remote Control Battery (AAA x 2)
Mouse	1 to 4 Way Power Splitter	Screw x 3EA (per Camera) / Anchor x 3EA (per Camera)
		
Power Adapter for DVR / Power Adapter for Cameras	Printed Material	

DVR Setup

- SDH-B74046BF

		
SDR-74306	SDC-79446BF	60FT BNC Cable
		
Network Cable	HDMI Cable	Remote Control / Remote Control Battery (AAA x 2)
Mouse	1 to 4 Way Power Splitter	Screw x 3EA (per Camera) / Anchor x 3EA (per Camera)
		
Power Adapter for DVR / Power Adapter for Cameras	Printed Material	

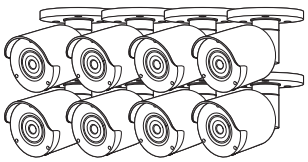
• SDH-B74086BF

		
SDR-74306	SDC-79446BF	60FT BNC Cable
		
Network Cable	HDMI Cable	Remote Control / Remote Control Battery (AAA x 2)
Mouse	1 to 8 Way Power Splitter	Screw x 3EA (per Camera) / Anchor x 3EA (per Camera)
		
Power Adapter for DVR / Power Adapter for Cameras	Printed Material	

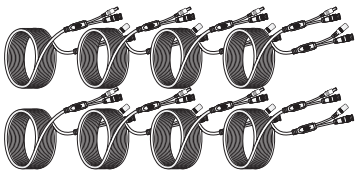
DVR Setup

- SDH-C75086BF

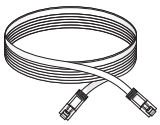
SDR-75306



SDC-79446BF



60FT BNC Cable



Network Cable

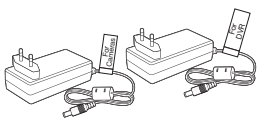
HDMI Cable

Remote Control /
Remote Control Battery (AAA x 2)

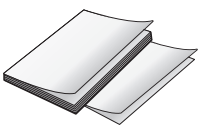
Mouse

1 to 8 Way Power Splitter

Screw x 3EA (per Camera) /
Anchor x 3EA (per Camera)

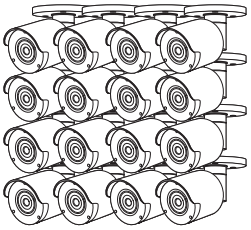
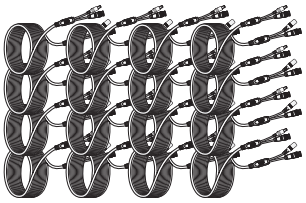
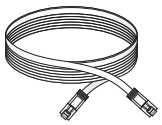
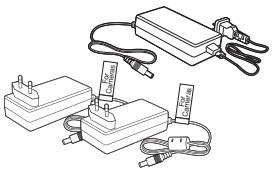
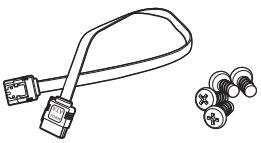
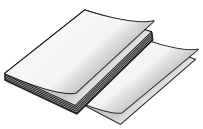


Power Adapter for DVR /
Power Adapter for Cameras

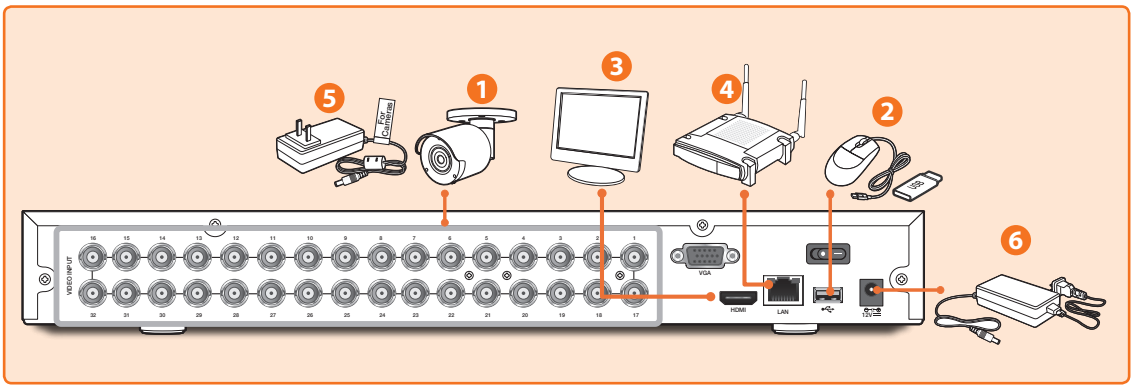


Printed Material

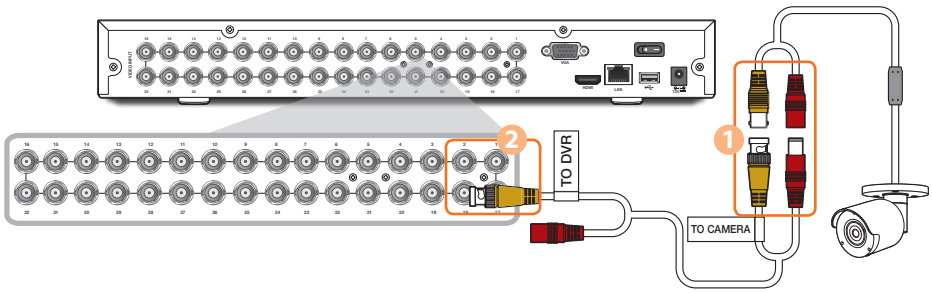
• SDH-C76167BF

		
SDR-76307	SDC-79446BF	60FT BNC Cable
		
Network Cable	HDMI Cable	Remote Control / Remote Control Battery (AAA x 2)
Mouse	1 to 8 Way Power Splitter x 2EA	Screw x 3EA (per Camera) / Anchor x 3EA (per Camera)
		
Power Adapter for DVR / Power Adapter for Cameras x 2EA	SATA Data Cable / HDD Fixing Screw x 4EA	Printed Material

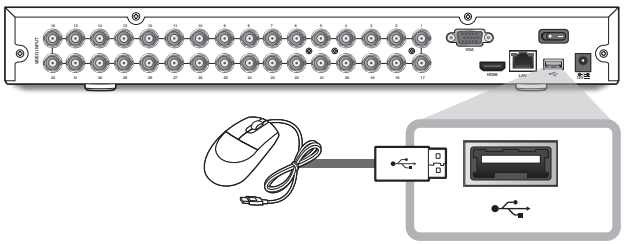
DVR Setup



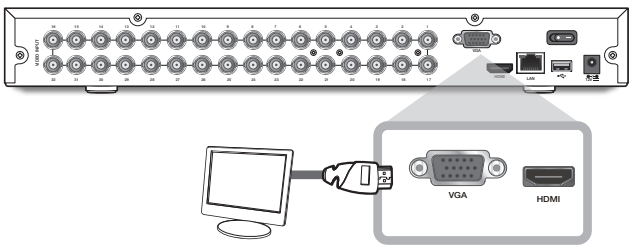
1. Connect the camera's video input (yellow) and power supply (red) connectors to the BNC extension cables. Then connect the BNC video input (yellow) to the video input port on the rear panel. (Repeat Step 1 for the remaining cameras.)



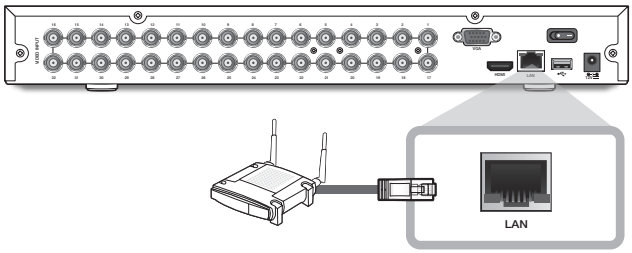
2. Connect the mouse to the USB Port on the front or back panel of the DVR.



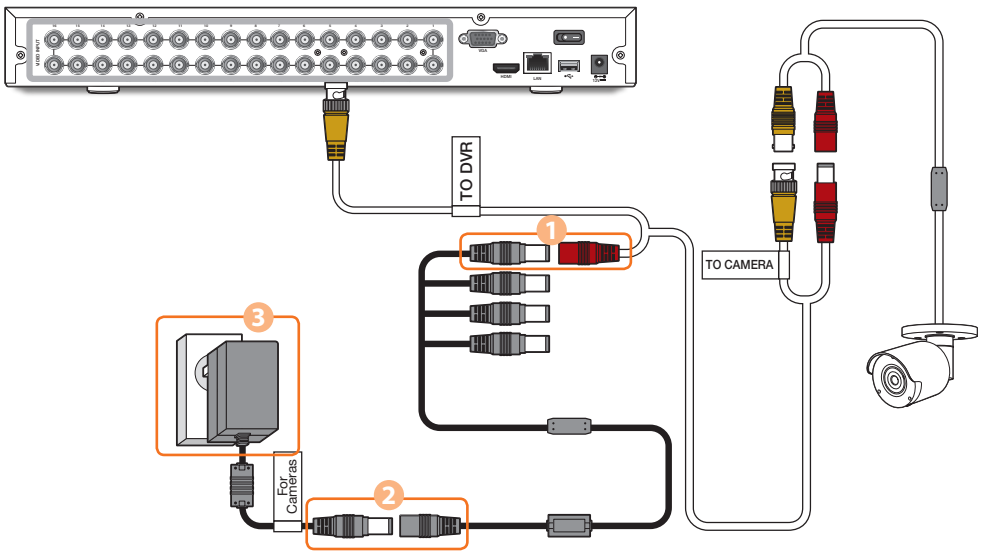
3. Depending on the monitor port, connect the HDMI or VGA cable from your monitor to the HDMI or VGA Port on the rear panel.



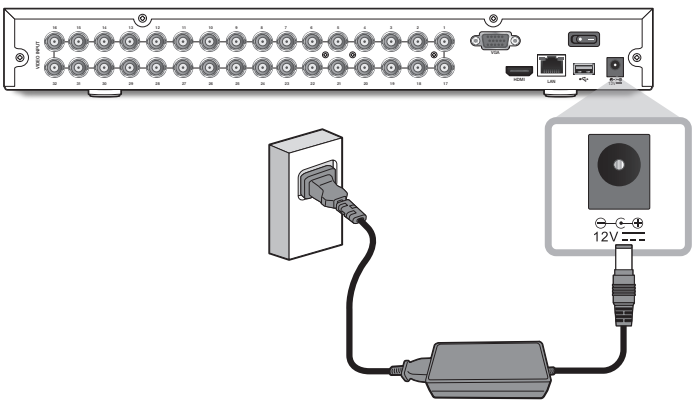
4. Connect one end of the Ethernet cable into your router's LAN port, and the other end of the cable to the Ethernet port on the rear panel.



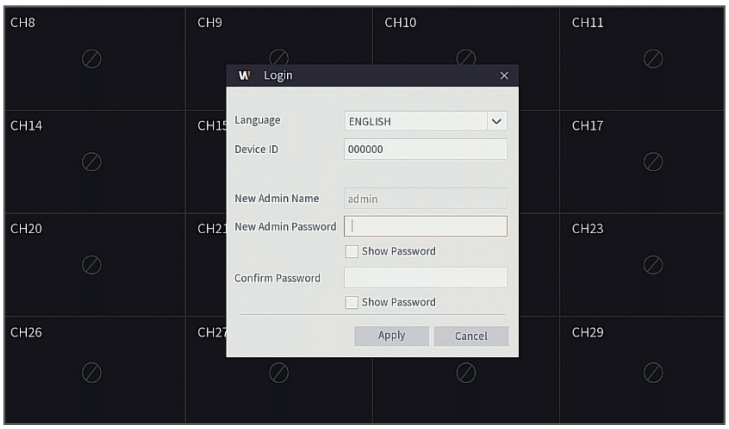
5. Connect the camera's power supply (red) to the power splitter. Then connect the other end of the power splitter to the power adapter for Cameras and plug in the adapter to a wall outlet. (Repeat Step 5 to connect the cameras to the second set of power splitter and power adapter.)



6. Connect the power adapter for DVR to the DC 12V port on the rear panel and the power plug into a wall outlet. The DVR will automatically power on and the startup wizard will appear on your monitor.

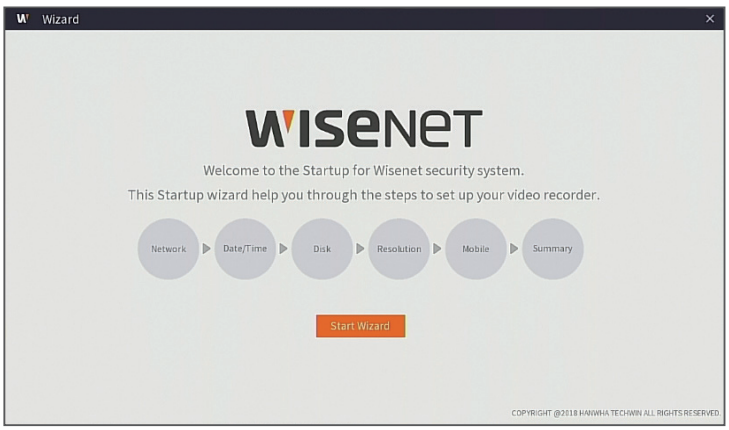


Change your password on a regular basis.



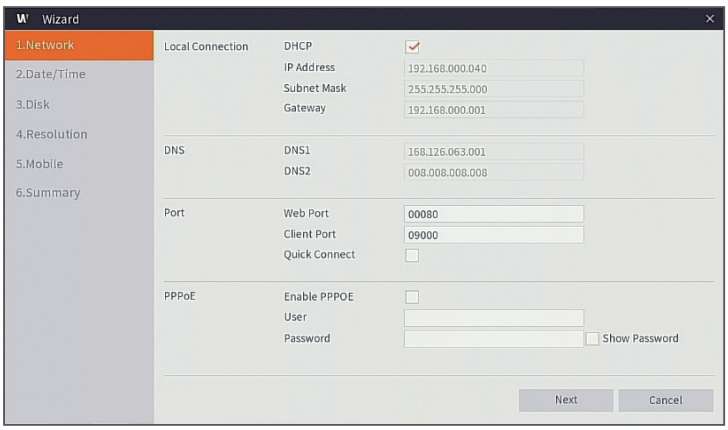
✔ Please create a user name and password for your device. Password MUST be 8~13 characters long. When password is 8~9 characters long, it should be with at least a combination of letters, digits and special symbols. If it is 10~13 characters long, it should be with at least a combination of two types of characters. 4 or more contiguous or repeated characters or key arrangement are prohibited, for example 1111, 1234, abcd, qwerty.

1. After DVR startup is completed, the startup wizard will be displayed. Click "Start Wizard".



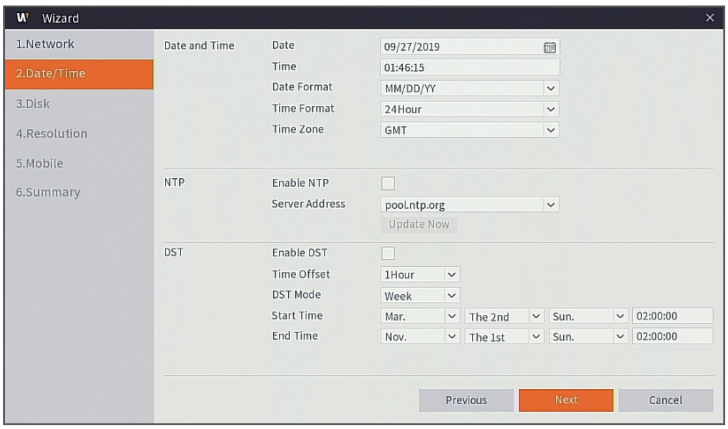
2. Network

In DHCP mode the router will automatically assign an IP address to DVR.
If the DVR fails to obtain an IP address, refer to the DVR Router Guide. If the problem still cannot be resolved, contact technical support.



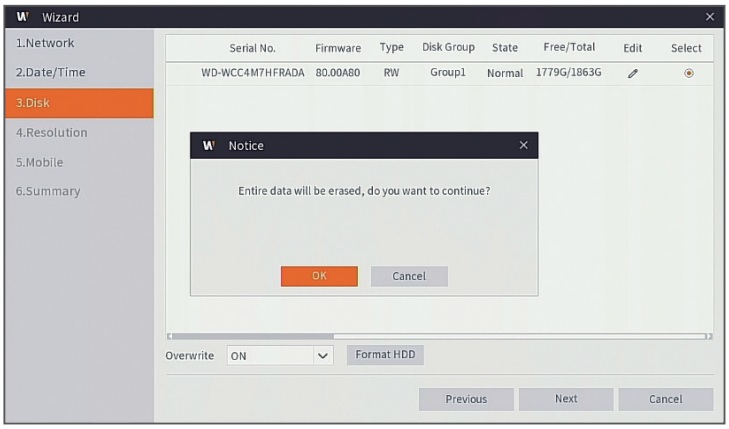
3. Date/Time

Set the date, time, NTP, DST.



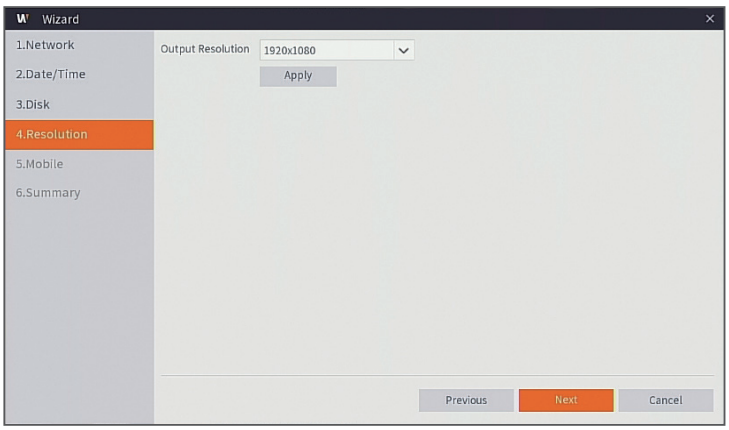
4. Disk

New hard drive(s) connected must be formatted before use. Upon connection, it will indicate to format new hard drive. Click on "Select" to select the unformatted hard drive. Click on "Format HDD" to pop up the user login window and enter the password to log in. A notice window will indicate "Entire Data Will Be Erased. do You Want To Continue?". Click "OK" to format the disk. When the progress bar is complete, the formatting process is completed.



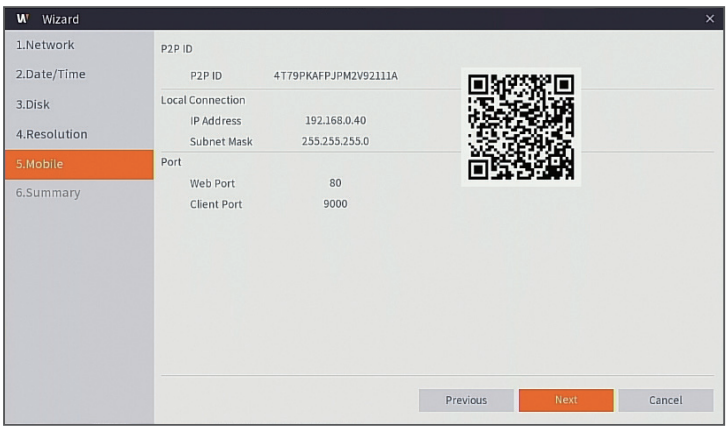
5. Resolution

Select the resolution for the VGA output or HDMI output of your monitor.



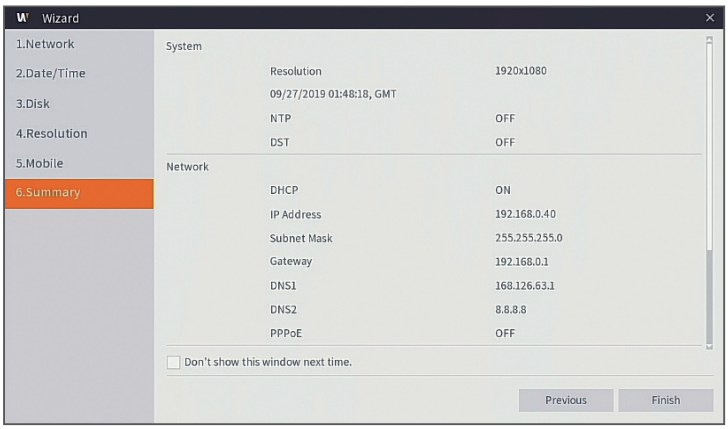
6. Mobile

If you scan a QR code using Wise View, the device ID displayed in the DVR will be automatically reflected in the Mobile Viewer ID, and you can use the Mobile Viewer immediately by entering the ID/password of the DVR.



7. Summary

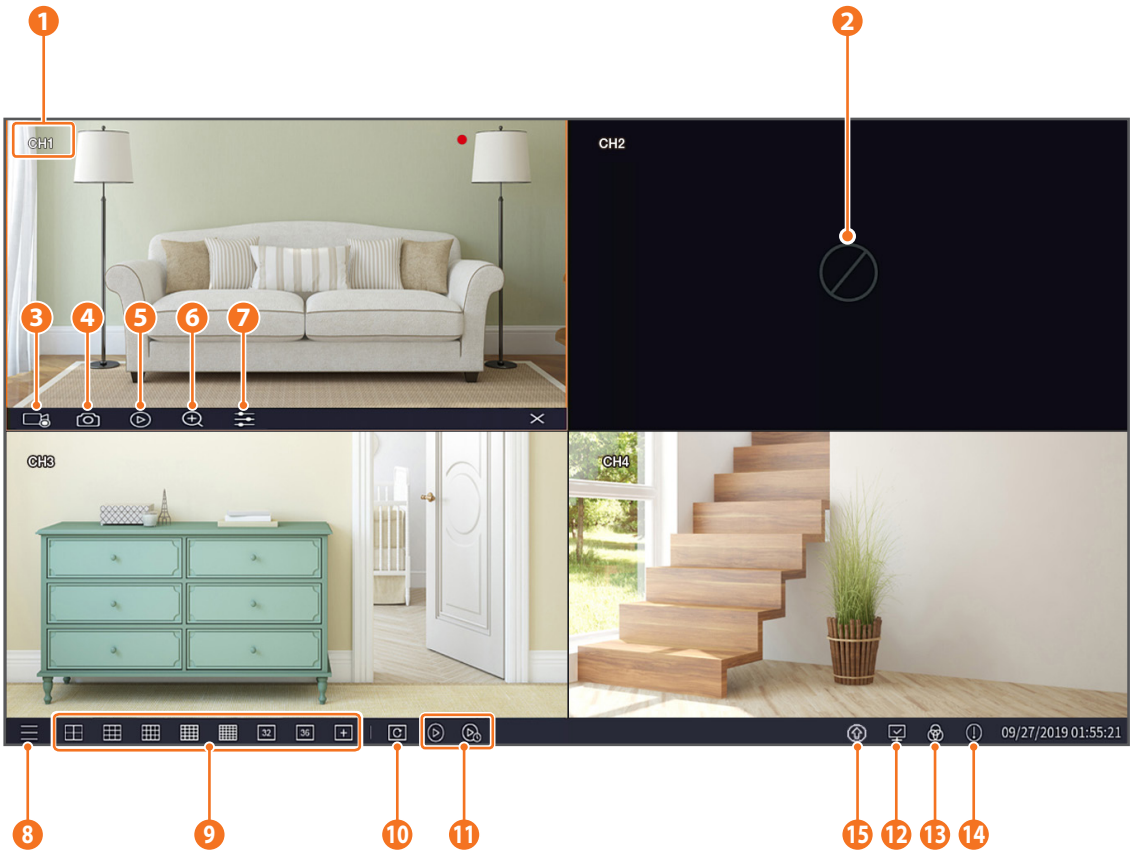
Shows system and network status of DVR.



8. Click on "Finish" to finish setting of startup wizard.

✔ You can click on "Don't show this window next time" if you do not wish to have the wizard setting to appear next time.

Main Interface



The video recording marks are shown below

● : means common Recording.

: means Motion detection recording.

1	Channel Name	Display channel name
2	Video Loss	Camera is off-line
3	Manual Recording	Enable or disable manual recording
4	Manual Capture	Make a snapshot of current video
5	Instant Playback	Playback of the last five minutes of the video

6	Zoom	Hold and drag mouse cursor to select a frame of current video to zoom in
7	Color Setting	Set hue, brightness, contrast and saturation of current channel
8	Main Menu	Access the main menu
9	4-Channel Layout	Display 4 channels of video
	9-Channel Layout	Display 9 channels of video
	12-Channel Layout	Display 12 channels of video
	16-Channel Layout	Display16 channels of video
	24-Channel Layout	Display24 channels of video
	32-Channel Layout	Display32 channels of video
	36-Channel Layout	Display36 channels of video
	More Layout	Display 6/13/14 channels of video
10	Auto SEQ	Press this button to switch the screen mode in sequence
11	Play	Replay video recorded
12	Connection state	Display the network connection status
		connect fail : Not connected WAN.
		not connect : Not connected physically.
		connect success : connected WAN.
13	Manual mode	Set manual recording mode
14	System	System Information
15	Firmware upgrade	Once a new firmware is uploaded, the Download icon will appear.

Remote Viewing App

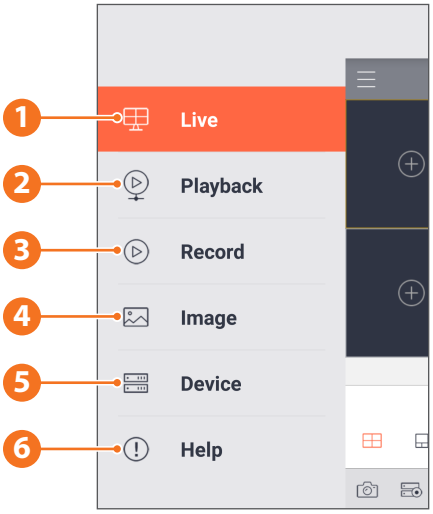
Once you've set up your system, you can install the WiseView app for remote viewing and access to your cameras from anywhere, anytime.

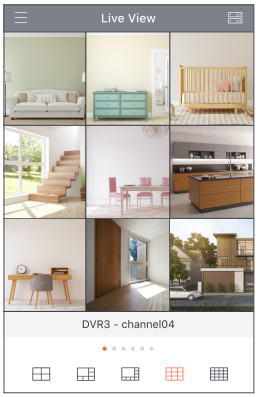
1. Open Google Play or the App Store and download the free Wiseview app.
2. Once installed, open the WiseView app.
3. Tap the dropdown menu and select Device
4. Tap [+] to add a new device. Under Device Name, create a name for your DVR.
5. Select a Login Type - IP/Domain, P2P ID, HANWHA DDNS ID. (The following steps applies only to the QR code setup. For more information about IP/Domain and Product ID login, refer to the user manual.)

   ✔ QR Code only works with P2P ID Login.
6. Tap the QR code image next to P2P ID. Scan the QR code either on the Information page on your monitor or top of the DVR. (See image below)

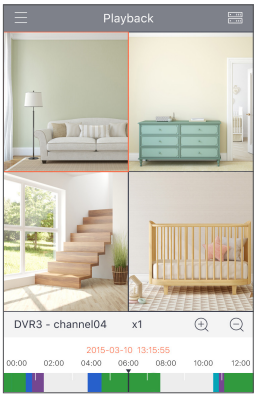
7. Enter in the Media Port, User Name, and Password.
   If you want change the default port, you must manually enter the new port number.
8. Tap "Save" when finished to connect to the DVR.

App Interface



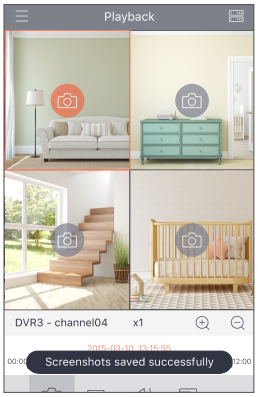


1. Live view of connected cameras

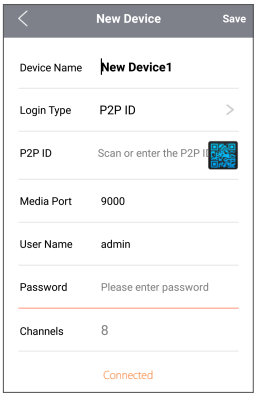


2. Playback recordings

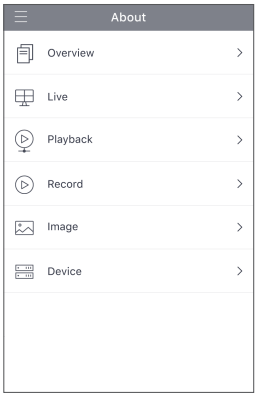
3. View recorded video footage



4. View captured images

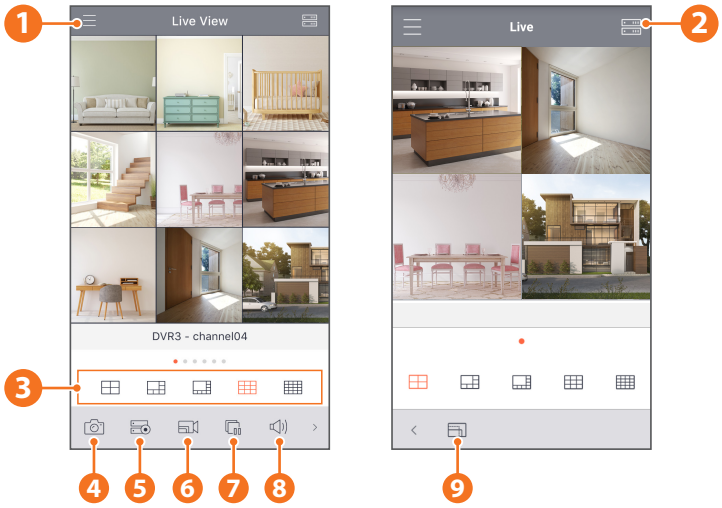


5. View the device(s) connected to the app and add new device(s)

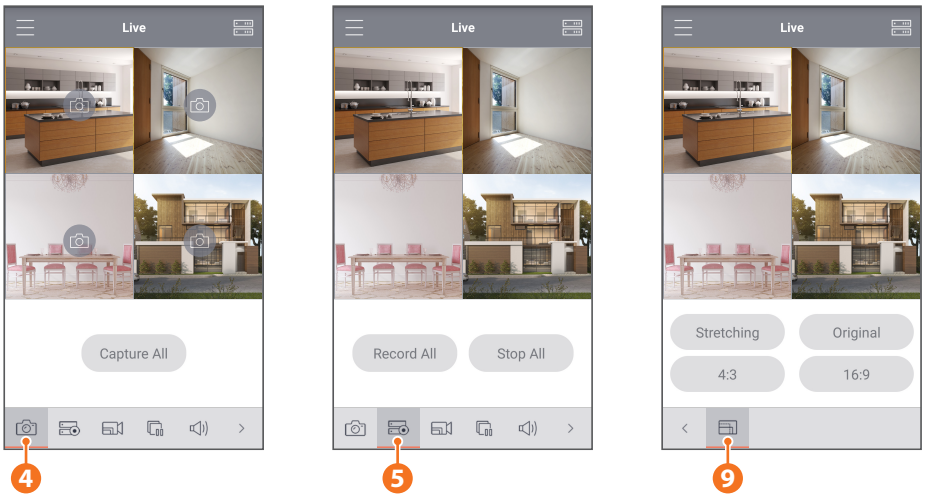


6. For more information about the app

App Interface



1	Main Menu
2	Device List
3	4/6/8/9/16 Split Screen
4	Capture
5	Record
6	Video Stream Mode
7	Start/Stop Live Stream
8	Mute On/OFF
9	Screen Size Format: Stretching, Original, 4:3, and 16:9



MEMO

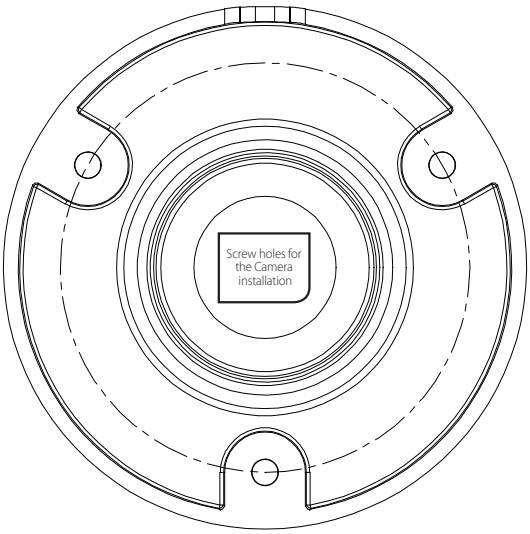
MEMO

Camera Installation Template

To make camera installation easier, you can tear off this page and adhere it to the place you would like to install your cameras.

TEMPLATE

This template is used to install the camera on the wall



CAMERA FRONT